THAT WHICH IS CLAIMED IS:

1. A system, operable over the public switched telephone network (PSTN) and Internet, for use in providing services to a claimant by a service vendor, as scheduled by a scheduler, and paid for by a payor,

5   the system comprising:

a server for processing and storing claimant data and connected to the Internet; and

at least one scheduler workstation for scheduling services for a claimant and comprising

10   a scheduler computer connected to the server for entry of claimant data by the scheduler and display of claimant data to the scheduler, and

a telephone interface connected to the PSTN

15   for communication between the scheduler and at least one of the payor, claimant and service vendor;

the server comprising a dispatch unit for prioritizing the claimant data for scheduled

20   services, queuing the claimant data to the scheduler computer based upon priority, and generating a service vendor list to the scheduler computer based upon a geographical area related to the claimant.

2. A system according to Claim 1 wherein the service vendor list includes any previous service vendors for the claimant.

3. A system according to Claim 1 wherein the service vendor list includes a quality rating of the listed service vendors.

4. A system according to Claim 1 wherein the services comprise at least one of transportation, translation, delivery of durable medical equipment (DME), and delivery of pharmaceuticals.

5. A system according to Claim 1 wherein the services comprise claimant transportation.

6. A system according to Claim 5 wherein the service vendors comprise at least one of independent transportation providers, taxi companies and ambulatory companies.

7. A system according to Claim 1 wherein the server comprises a report generation unit for generating reports based upon claimant data for the payor.

8. A system according to Claim 7 wherein the reports are downloadable by the payor into a spreadsheet document on a payor computer via the Internet.

9. A system according to Claim 1 wherein the server comprises a payor secure online ordering unit for permitting entry and review of claimant data on the server via the Internet and a payor computer.

10. A system, operable over the public switched telephone network (PSTN) and Internet, for use in providing services to a claimant by a service vendor,

as scheduled by a scheduler, and paid for by a payor, the system comprising:

a server for processing and storing claimant data and connected to the Internet; and

at least one scheduler workstation for scheduling services for a claimant and comprising

a scheduler computer connected to the server for entry of claimant data by the scheduler and display of claimant data to the scheduler, and

a telephone interface connected to the PSTN for communication between the scheduler and at least one of the payor, claimant and service vendor;

the server comprising a dispatch unit for queuing the claimant data to the scheduler computer, generating a service vendor list to the scheduler computer based upon a geographical area related to the claimant, the service vendor list including any previous service vendors for the claimant.

11. A system according to Claim 10 wherein the service vendor list includes a quality rating of the listed service vendors.

12. A system according to Claim 10 wherein the services comprise at least one of transportation, translation, delivery of durable medical equipment (DME), and delivery of pharmaceuticals.

13. A system according to Claim 10 wherein the services comprise claimant transportation.

14. A system according to Claim 13 wherein the service vendors comprise at least one of independent transportation providers, taxi companies and ambulatory companies.

15. A system according to Claim 10 wherein the server comprises a report generation unit for generating reports based upon claimant data for the payor.

16. A system according to Claim 15 wherein the reports are downloadable by the payor into a spreadsheet document on a payor computer via the Internet.

17. A system according to Claim 10 wherein the server comprises a payor secure online ordering unit for permitting entry and review of claimant data on the server via the Internet and a payor computer.

18. A system, operable over the public switched telephone network (PSTN) and Internet, for use in providing services to a claimant by a service vendor, as scheduled by a scheduler, and paid for by a payor, the system comprising:

a server for processing and storing claimant data and connected to the Internet; and

at least one scheduler workstation for scheduling services for a claimant and comprising

a scheduler computer connected to the server for entry of claimant data by the scheduler and display of claimant data to the scheduler, and

a telephone interface connected to the PSTN
for communication between the scheduler and at
least one of the payor, claimant and service
vendor;

the server comprising a dispatch unit for
prioritizing the claimant data for scheduled
services, queuing the claimant data to the scheduler
computer based upon priority, and generating a
service vendor list to the scheduler computer
including any previous service vendors for the
claimant.

19. A system according to Claim 18 wherein the
service vendor list includes a quality rating of the
listed service vendors.

20. A system according to Claim 18 wherein the
services comprise at least one of transportation,
translation, delivery of durable medical equipment
(DME), and delivery of pharmaceuticals.

21. A system according to Claim 18 wherein the
services comprise claimant transportation.

22. A system according to Claim 21 wherein the
service vendors comprise at least one of independent
transportation providers, taxi companies and
ambulatory companies.

23. A system according to Claim 18 wherein the
server comprises a report generation unit for
generating reports based upon claimant data for the
payor.

24. A system according to Claim 23 wherein the
reports are downloadable by the payor into a
spreadsheet document on a payor computer via the
Internet.

25. A system according to Claim 18 wherein the
server comprises a payor secure online ordering unit
for permitting entry and review of claimant data on
the server via the Internet and a payor computer.

26. A method, operable over the public switched
telephone network (PSTN) and Internet, for use in
providing services to a claimant by a service vendor,
as scheduled by a scheduler, and paid for by a payor,
the method comprising:

processing and storing claimant data on a server
connected to the Internet;

scheduling services for a claimant via at least
one scheduler workstation which comprises

a scheduler computer connected to the
server for entry of claimant data by the
scheduler and display of claimant data to the
scheduler, and

a telephone interface connected to the PSTN
for communication between the scheduler and at
least one of the payor, claimant and service
vendor;

prioritizing the claimant data for scheduled
services;

queuing the claimant data to the scheduler
computer based upon priority; and

generating a service vendor list to the scheduler computer based upon at least one of a geographical area related to the claimant and any previous service vendors for the claimant.

27. A method according to Claim 26 wherein the service vendor list includes a quality rating of the listed service vendors.

28. A method according to Claim 26 wherein the services comprise at least one of transportation, translation, delivery of durable medical equipment (DME), and delivery of pharmaceuticals.

29. A method according to Claim 26 wherein the services comprise claimant transportation.

30. A method according to Claim 29 wherein the service vendors comprise at least one of independent transportation providers, taxi companies and ambulatory companies.

31. A method according to Claim 26 further comprising generating reports on the server based upon claimant data for the payor to access via a payor computer and the Internet.

32. A method according to Claim 31 wherein the reports are downloadable by the payor into a spreadsheet document on the payor computer via the Internet.

33. A method according to Claim 26 further comprising permitting entry and review of claimant data on the server via the Internet and a payor computer.